

REFUND POLICY

Membership Fees

The membership fee is a non-refundable subscription for membership of U3A Melbourne City Incorporated.

Whilst most of our provision is then free there are some instances where an additional fee is payable.

Events and Social Activities

If you have paid for an event or social activity and cannot attend, the fee will not be refunded.

If U3A Melbourne City cancels an event or social activity, there will be a full refund to the member.

Paid bookings for an event or social activity are transferable between members* only. You should inform the event/activity leader of the name of the person attending.

Courses

Occasionally the high cost of a course requires an additional fee. Refund conditions for these additional fees are as follows.

If U3A Melbourne City cancels the course, there will be a full refund to the member.

If you cancel or withdraw after the course has commenced, there will be no refund.

If you cancel before the commencement of the course, U3A Melbourne City will attempt to fill the place. Refunds will only be made if the place is successfully filled.

Payment of Refunds

Fees paid by credit card or debit card will be refunded through that card.

Fees paid via Pay Pal will be refunded through Pay Pal.

Fees paid by cash will be refunded by Bank transfer on provision of the Members bank account details to the Treasurer.

*Members eligible for transfers are full members, associate members, life members and honorary members